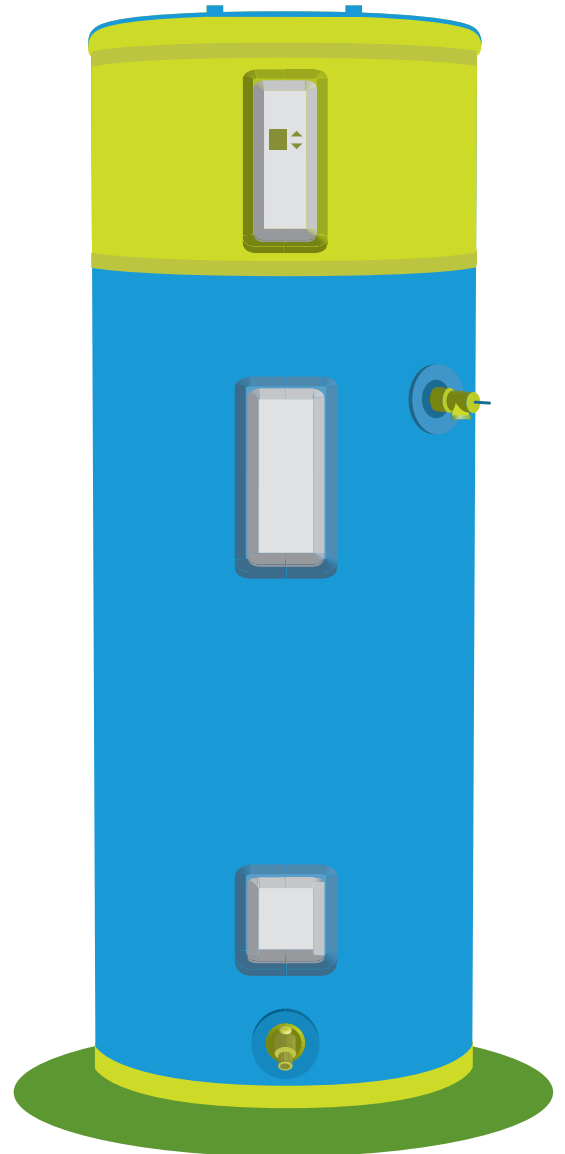


# Massachusetts COOL SMART<sup>®</sup>



## 2015 HEAT PUMP WATER HEATER Rebate Application

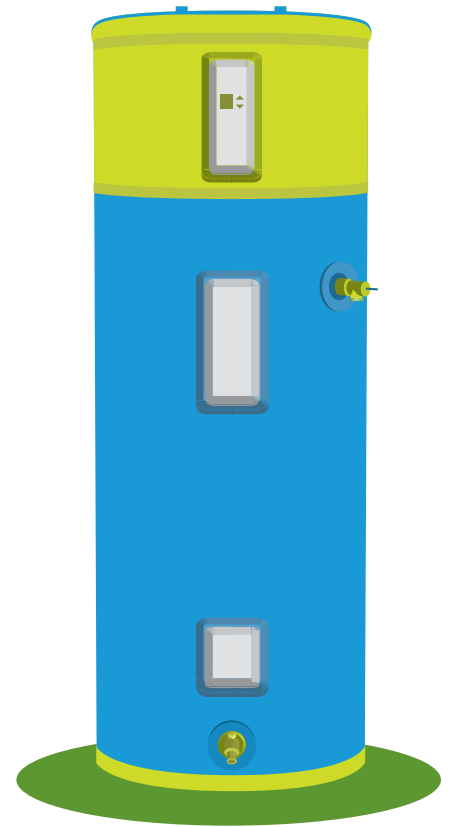


# Heat Pump Water Heater

# REBATE

Residential customers of the COOL SMART Program Sponsors can receive a \$750 Rebate if they have a licensed plumber install a qualified Heat Pump Water Heater when replacing an existing electric storage tank water heater or in the process of building a new home.

Have questions about how heat pump water heaters work?  
To learn more visit: [MassSave.com/CSVideos](https://masssave.com/CSVideos)  
to view our educational video clips.



## REQUIRED STEPS TO RECEIVE YOUR REBATE:

1. Work with a licensed contractor to install a qualifying product at a property with an active residential electric account with one of the participating utilities or energy efficiency service providers.
2. Fill out the attached Heat Pump Water Heater Rebate Form
  - ✓ Make sure you fill out the form completely, accurately and legibly
  - ✓ To see an example of a properly completed Heat Pump Water Heater form, please visit: [MassSave.com/HPWH](https://masssave.com/HPWH)
3. Attach the following to the Rebate Form
  - ✓ Dated receipt with product information Including:  
(*If purchased through Retailer*)
    - ☞ Water Heater Make and Model #
    - ☞ Purchase Price
    - ☞ Purchase Date
  - ✓ Contractor Invoice Including:  
(*required with every Application*)
    - ☞ Contractor Name and License Number
    - ☞ Installation Date
    - ☞ Water Heater Make, Model and Size
    - ☞ Customer name and installation address
    - ☞ Installed cost
4. Heat Pump Water Heaters are only eligible for financing when replacing an existing electric water heater

## ELIGIBILITY:

Massachusetts residents who have an active, residential, electric account with one of the Program Sponsors listed below are eligible for this rebate when they:

- ✓ Replace an existing Electric Storage Tank Water Heater with a qualified Heat Pump Water Heater (Oil, Propane and Natural Gas water heater replacements are not eligible for this rebate)

OR:

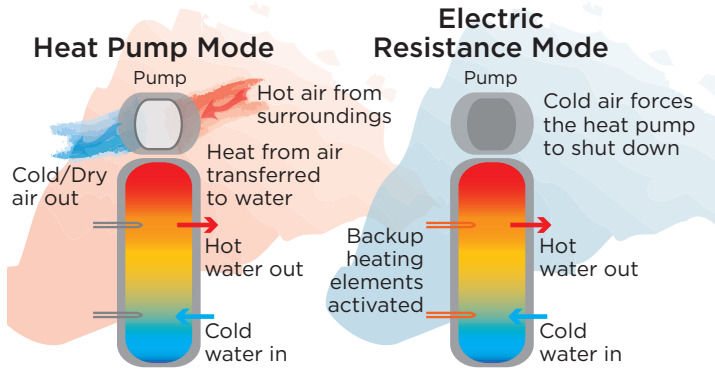
- ✓ Install a qualified Heat Pump Water Heater in the construction of a new home.

Call **800-473-1105** or email [info@coolsmart.com](mailto:info@coolsmart.com) for program details.

This program is available to Massachusetts residential electric customers of Cape Light Compact, Eversource, National Grid, and Unitil.

## WHAT IS A HEAT PUMP WATER HEATER?

A 'heat pump' is a device that moves heat from one place to another; it works much like an air conditioner or a refrigerator. While a refrigerator moves heat from your fridge to your kitchen, a heat pump water heater (HPWH) moves heat from your home into the hot water tank. Most HPWHs include an integrated hot water tank and a 'hybrid' mode (i.e. they can also run as standard electric water heaters if necessary).

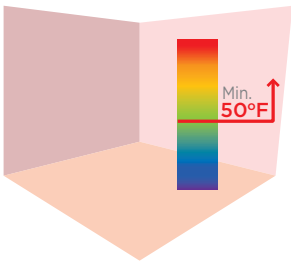


## IS IT RIGHT FOR YOU?

While HPWHs can certainly provide savings over standard electric water heaters, there are several other factors to consider before buying and installing.

### Location

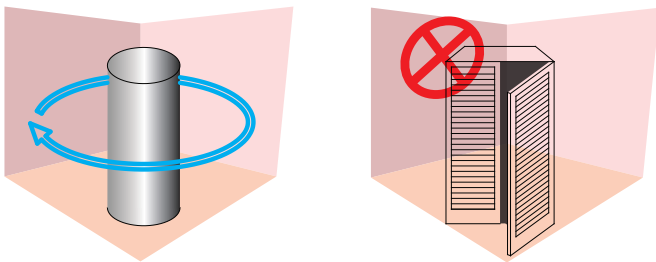
For the HPWH to run efficiently, the space should generally stay above 50°F.



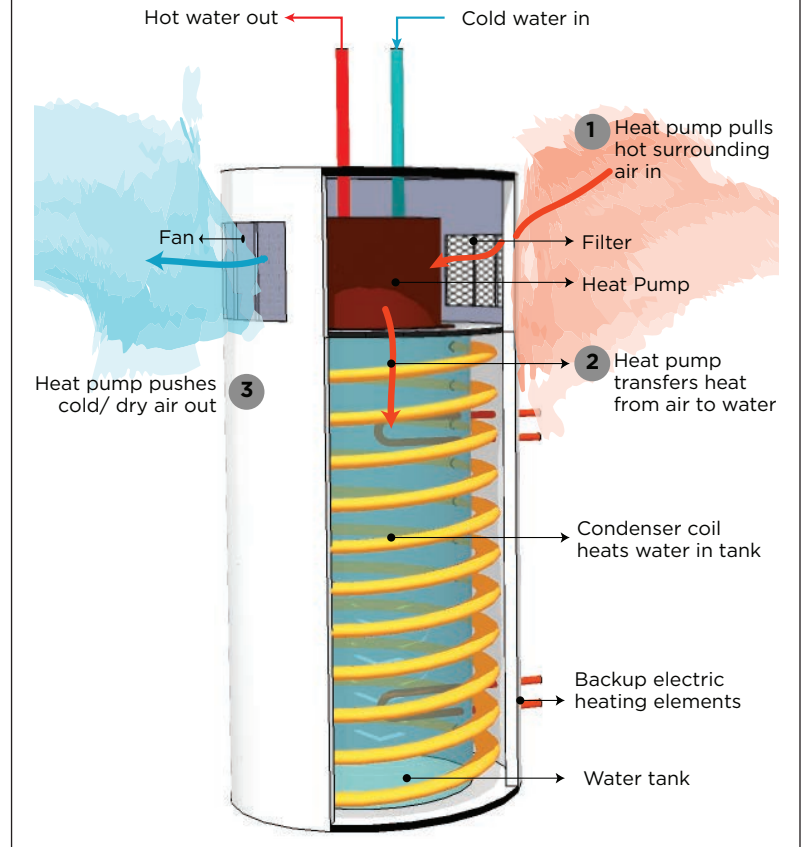
### Space

A heat pump removes heat from ambient air. Hence there must be a considerable volume of air available; most manufacturers recommend about 750 ft<sup>3</sup>. HPWHs often require larger clearances from walls so that air can circulate properly, and they are often taller and heavier than standard water heaters.

Most closets - even closets with louvered doors - are not appropriate for HPWHs.



## HOW A HEAT PUMP WATER HEATER WORKS



**STILL HAVE QUESTIONS?**

Visit: [MassSave.com/HPWH](https://MassSave.com/HPWH) for additional information.

2015 MA Heat Pump Water Heater Rebate

Up to \$750

2015 MA Heat Pump Water Heater Rebate — ELECTRIC ONLY

NOTE: MUST BE REPLACING AN EXISTING RESIDENTIAL ELECTRIC STORAGE TANK WATER HEATER OR BE NEW CONSTRUCTION (GAS/OIL OR PROPANE NOT ELIGIBLE)



Valid for purchases and installations made from 01/01/2015 to 12/31/2015. Rebate requests must be postmarked or submitted online by 01/31/2016.

HPWH models 55 gallons or greater may be ineligible for rebates if installed after 6/30/15. Visit MassSave.com/HPWH or call 1-877-333-8153 for more information.

TO RECEIVE YOUR REBATE CHECK BY MAIL, FOLLOW THESE STEPS:

- 1) Purchase and work with a licensed contractor to install a qualifying product in a residential property with an active meter. Products can be selected from the models in the attached list or those found on www.MassSave.com/HPWH.
2) Mail the following required documents to the address on the right.
a. This application, completed accurately and legibly.
b. Dated receipt with product information including equipment cost.
c. Dated contractor invoice, including name & license #, HPWH make, model and size, customers name & address, and installed cost and proof of payment
d. Copy of current residential electric bill.

IMPORTANT: Photocopy your entire submission for your records. You could be required to mail these photocopies.

Send completed application with all corresponding documentation to:

Heat Pump Water Heater Rebate
Offer# H746570
PO Box 540064
El Paso, TX 88554-0064

Please allow 6-8 weeks for rebate processing. For more information, to confirm eligibility or to check the status of your rebate, call 1-877-333-8153.

Save Time! Submit Online!
www.smartenergy-zone.com/coolsmart
for application and more information

RESIDENTIAL CUSTOMER INFORMATION (check one) [ ] Eversource [ ] National Grid [ ] Cape Light Compact [ ] Unitil

Customer Name: Residential Electric Account Number (must match install address):
Installation Address: Installation City: State: MA Installation Zip Code:
Home Phone: Business Phone: E-mail Address:

PAYEE INFORMATION/MAIL REBATE TO [ ] Same as Account Holder
(If payee information is different from account holder information and the electric utility provider is National Grid, additional processing time will be needed for payee verification.)

Payee/Company Name: Tax I.D. Number (if owner is incorporated and rebate is over \$600):
Mailing Street Address: City: State: Zip Code:
Contact Person: E-mail Address: Telephone:

CONTRACTOR INFORMATION (Contractor Questions: Call 1-800-473-1105 or e-mail info@mycoolsmart.com)

Company Name: Contact Person:
Address: City: State: Zip Code:
Telephone: E-mail Address:

REPLACED ELECTRIC WATER HEATER INFORMATION IF NOT NEW CONSTRUCTION

Manufacturer: Capacity (gallons): Age of Water Heater:

NEW WATER HEATER INFORMATION

Manufacturer: Stiebel Eltron, Inc. Model #: AcceLera 300 Retailer where purchased (if applicable):

Install Date: (MM/DD/YYYY)

Location of Equipment Installation: [ ] Basement [ ] Garage [ ] Attic [ ] Other (Closet installations are not eligible for rebate)

I certify that all information above is correct to the best of my knowledge and that I adhere to all terms and conditions of this rebate.

Date: (MM/DD/YYYY)

X Customer Signature:

## TERMS AND CONDITIONS

Heat Pump Water Heater must be installed by a MA licensed contractor and/or plumber and installed within the MA electric service area of one of the participating sponsors, be UL listed, installed in accordance with the National Electric Code and manufacturer's specifications, and must conform to all applicable municipal, state and federal codes, standards and regulations, as well as program requirements. Must be ENERGY STAR qualified with an Energy Factor (EF)\* of 2.3 or greater and have a minimum 10 year manufacturer's warranty. Applicable only when replacing an existing electric storage tank water heater or in new construction. Rebate amount not to exceed the cost of equipment (excluding sales tax and all installation costs). Eligible heat pump water heaters can be found on [www.MassSave.com/HPWH](http://www.MassSave.com/HPWH). Program is subject to change without prior notice, including rebate levels. Please note: Regulatory changes may impact rebate eligibility on tanks with a storage volume equal or greater than 55 gallons. \*Energy Factor (EF) is the ratio of useful energy output from a water heater to the total amount of energy delivered to the water heater. The higher the EF is, the more efficient the water heater.

### **This rebate is for the benefit of Massachusetts**

**residential electric customers of:** Cape Light Compact, Eversource, National Grid, Unitil. This rebate may not be combined with any other utility or energy efficiency service provider offer and may be subject to change without notice. The participating utility or energy efficiency service provider reserves the right to conduct field inspections to verify installations; this right to access extends up to one year after date of application, even if rebates or incentives have been paid. Limitation of liability: Participating utility or energy efficiency service provider does not guarantee the performance of installed equipment expressly or implicitly. Customer agrees that the Energy Efficiency Program Provider (EEPP) has the unilateral right to apply for any ISO-NE capacity payments or environmental credits resulting from this energy efficiency project, and agrees not to file for such payments or credits either directly or indirectly. Contractors agree to provide the EEPP with such further documentation as the EEPP may request to confirm the EEPP's ownership of such benefits. Participating utility or energy efficiency service provider has no liability whatsoever concerning (1) the quality, safety, and/or installation of the water heater, including its fitness for any purpose; (2) the estimated energy savings of the water heater; or (3) the workmanship of the installation contractor. Participating utility or energy efficiency service provider makes no representation regarding manufacturers, dealers, contractors, or materials. Sponsors will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

**Call 800-473-1105  
or email  
[info@coolsmart.com](mailto:info@coolsmart.com)  
for program details.**

## Massachusetts COOL SMART Qualified Heat Pump Water Heaters (HPWH)

This list of equipment is eligible for a MA COOL SMART HPWH Rebate. (Updated 1/1/15)

### Heat Pump Water Heaters - 50 gallon storage capacity

Brand Name	Model Number	Storage Volume (gallons)	kWh/yr	Energy Factor (EF)	Tank Warranty	Parts Warranty
A. O. Smith	SHPT 50 100	50	1516	2.75	10	10
American	HPSE10250H045DV 100	50	1516	2.75	10	10
AXEN	AXHW-23a/50	50	1652	2.68	10	10
Bradford White	RE2H50R10-INCWW	50	1830	2.4	12	10
EcoSense	HB50ES	50	1792	2.45	10	10
GE	BEH50DCEH**	50	1830	2.4	10	10
GE	GEH50DEED**	50	1830	2.4	10	10
GE	GEH50DEEJSC*	50	1416	3.1	10	10
GE	GEH50DFEJSR*	50	1514	2.9	10	10
GSW	G1050TDE-HP-45 100	50	1516	2.75	10	10
John Wood	JW1050TDE-HP-45 100	50	1516	2.75	10	10
Kenmore	153.321151	50	1516	2.75	10	10
Reliance	10 50 DHPST 100	50	1516	2.75	10	10
Rheem	HB50RH	50	1792	2.45	12	10
Richmond	HB50RM	50	1792	2.45	10	10
Ruud	HB50RU	50	1792	2.45	12	10
State	SPX 50 DHPT 100	50	1516	2.75	10	10
Whirlpool	HPSE2K50HDO45V 100 (WP)	50	1516	2.75	10	10
Whirlpool	HPSE2K50HDO45VC 100 (WP)	50	1516	2.75	10	10

### Heat Pump Water Heaters - 55 gallon storage capacity and above

Brand Name	Model Number	Storage Volume (gallons)	kWh/yr	Energy Factor (EF)	Tank Warranty	Parts Warranty
A. O. Smith	PHPT 60 102	60	1862	2.33	10	10
A. O. Smith	PHPT 80 102	80	1849	2.33	10	10
AirGenerate	ATI66	66	1870	2.35	10	10
AirGenerate	ATI66DV	66	1982	2.35	10	10
American	HPE10260H045DV 102	60	1862	2.33	10	10
American	HPE10280H045DV 102	80	1849	2.33	10	10
AXEN	AXHW-23a/66	66	1601	2.71	10	10
Electrolux	EE66WP30PS	66	1870	2.35	15	10
Electrolux	EE66WP35PS	66	1982	2.35	15	10
GE	GEH80DEEJSC*	80	1416	3.1	10	10
GE	GEH80DFEJSR*	80	1514	2.9	10	10
Kenmore	153.321161	60	1862	2.33	12	12
Kenmore	153.321181	80	1849	2.33	12	12
Reliance	10 60 DHPT 102	60	1862	2.33	10	10
Reliance	10 80 DHPT 102	80	1849	2.33	10	10
State	EPX 60 DHPT 102	60	1862	2.33	10	10
State	EPX 80 DHPT 102	80	1849	2.33	10	10
Stiebel Eltron	Accelera 300/WHP 300	79.5	1391	2.73	10	10
US Craftmaster, Whirlpool	HPE2K60HDO45V 102	60	1862	2.33	10	10
US Craftmaster, Whirlpool	HPE2K80HDO45V 102	80	1849	2.33	10	10

**Updates may occur. Visit [MassSave.com/HPWH](http://MassSave.com/HPWH) for latest model listing.**